

WESTERN POWER — CONNECTION TIMES

1792. Hon Steve Martin to the parliamentary secretary to the Minister for Energy:

I refer to Western Power connection times for new residences, and I ask:

- (a) for the year 2022–23, what was the average number of days it took to successfully install new power services for single residential connection applications, from the day of application lodgement to functioning power connection, per region;
- (b) for the year 2022–23, what was the average number of days it took to successfully install new power services for small multi-residential connection applications, from the day of application lodgement to functioning power connection, per region; and
- (c) for the year 2022–23, what was the average number of days it took to successfully install new power services for large multi-residential connections, from the day of application lodgement to functioning power connection, per region?

Hon Darren West replied:

- (a) For the financial year 2022/23, the average number of days it took to install new power service for a single residential connection from application through to construction is tabled below:

Single residential connection	Metro	North Country	South Country
Average days – application to construction complete	323	349	369
Volume of applications proceeding	32	10	13

The majority of applications received are for connections located a significant distance from the existing network. By nature, these projects are larger and more complex.

- (b) For the financial year 2022/23, the average number of days it took to install new power service for small multi-residential connections from application through to construction is tabled below:

Small multi residential connection	Metro	North Country	South Country
Average days – application to construction complete	172	237	239
Volume of applications proceeding	470	66	22

The majority of small multi residential connections are in existing built-up areas where there is ready access to the network. This results in more of these projects being standard designs of low complexity and quicker to process.

- (c) For the financial year 2022/23, the average number of days it took to install new power service for large multi-residential connections from application through to construction was:

Large multi residential connection	Metro	North Country	South Country
Average days – application to construction complete	75	–	–
Volume of applications proceeding	1	0	0

Large multi-residential connections include large built or survey strata developments, but does not include green title land developments or apartments.